



October 3, 2025

ATTENTION: CAROLINA WILLOWS TO ENTER INTO BULK COMMUNITY AGREEMENT WITH HTC FOR INTERNET SERVICE

Dear Carolina Willows Resident,

This letter is to inform you the Carolina Willows Homeowners Association (HOA) Board of Directors has signed a new agreement with HTC to provide bulk Internet in addition to the current HTC Video service to your community through your HOA beginning **January 1, 2026**.

On this day, HTC will convert current Carolina Willows residential internet subscriber accounts to HOA bulk billing. Please be advised that HTC bills 30 days in advance for services. Please pay your current bill in full and in the event any credits are due, they will be reflected in the following month's bill.

HTC will be installing service in November and December for Carolina Willows residents who do not already have HTC as their provider. To place your order for service, discuss internet or video services or if you have questions, please call 843-365-2154 and press 1 for residential service at the prompt to speak with an HTC Member Relations Associate.

HTC appreciates being your communications provider and we look forward to continuing to help meet your needs.

Sincerely,

HTC